

“Allianz We Care Community” Campaign Terms & Conditions

“Allianz We Care Community” Campaign (“**Campaign**”) is organised by Allianz Malaysia Berhad (“**AMB**”) and your participation in this Campaign is subject to the following terms and conditions.

For the purposes of these terms and conditions, AMB, Allianz Life Insurance Malaysia Berhad (“**Allianz Life**”) and Allianz General Insurance Company (Malaysia) Berhad (“**Allianz General**”) shall collectively be referred to as “**Allianz**”.

1. Campaign Period

This Campaign will run from 1 June 2020 until 31 December 2026, both dates inclusive (“**Campaign Period**”). Notwithstanding the aforesaid, Allianz reserves the right to change the Campaign Period without prior notification.

2. Campaign Eligibility

The objective of this Campaign is to enable Allianz to reach out to care for those in our community. Therefore, this Campaign is open to citizens or permanent residents of Malaysia, who are 18 years old and above who may or may not be Allianz customers. (“**Eligible Participants**”).

3. How to Participate

a. To participate in this Campaign,

Manual Registration

Eligible Participants are required to register at MyAllianz via the app or web version at hub.allianz.com.my/customer/ during the Campaign Period by providing all the required personal information accurately for our processing.

Automatic Enrolment

- i. Individual policyholders who purchased any personal insurance product of the Allianz Life issued from 22 September 2020 until end of Campaign Period and have provided NRIC number, valid mobile and email contact details; or
- ii. Individual policyholders who purchased or renewed any personal insurance products of the Allianz General issued from 5 October 2020 until end of Campaign Period and have provided NRIC number, valid mobile and email contact details.

Such Allianz customers will be automatically enrolled into this Campaign and will be confirmed upon their receipt of a notification email from Allianz.

- b. Please refer to the allianz.com.my/campaign-privacy-notice (“**Campaign Privacy Notice**”). By providing your personal information upon registration, submission of Allianz Life Policy Application or Allianz General New Policy, you have consented to allow Allianz to process the same for the purposes as stated in the Campaign Privacy Notice.

- c. Eligible Participants are required to ensure that the personal information provided for this Campaign at registration, submission of Allianz Life Policy Application or Allianz General New Policy is accurate failing which any claim of benefits under this Campaign may be rejected.

4. Campaign Benefit

Healthcare and Lifestyle Benefits

The Eligible Participant who has successfully registered through Manual Registration and Automatic Enrolment within the Campaign Period will be eligible to access to the healthcare and lifestyle benefits provided by the respective benefit providers as may be updated from time to time in the Campaign Microsite. Allianz makes no representation or warranty, express or implied, statutory or otherwise with respect to the quality, description or as to the fitness for any purpose or suitability of the benefits and hereby excludes all liabilities. The access to and use of the selected benefits is at the Eligible Participant's own risk and subject to the terms and conditions that apply for each healthcare and lifestyle benefit. The Eligible Participant shall deal directly with the benefit providers for their respective terms of use.

5. Other Conditions

- a. By participating in this Campaign, the Eligible Participants hereby agree to be bound by these terms and conditions, and any decisions made by Allianz in respect of this Campaign shall be final and conclusive.
- b. Allianz reserves the right and has the absolute discretion to vary the Campaign Period, Benefit Validity Period, terms and conditions of this Campaign, suspend, cancel or terminate the Campaign with or without any prior notice or reason.
- c. The details which consist of personal data provided by the Eligible Participants to participate in this Campaign may be used by Allianz for the following purposes:
 - Operations and administrative process of this Campaign;
 - Update Allianz Group of Companies' records;
 - Market research and statistical analysis and surveys with the aim of improving Allianz Group of Companies' products and services;
 - For advertising and promotion purposes. If the Eligible Participants wish to cease receiving any marketing material or no longer wish to be contacted for marketing and promotional purposes, please send an email to customer.service@allianz.com.my to notify Allianz Group of Companies to cease such marketing and promotional activities. This request will take 2 to 4 weeks to take effect; and
 - For any purposes required by law or regulation.
- d. The details submitted by the Eligible Participants for the purpose of this Campaign will be collected, processed and used in accordance with Allianz's Privacy Statement which is available at: <https://www.allianz.com.my/privacy-statement>.
- e. When using the Eligible Participants' details for the purposes referred above, Allianz may need to disclose it to agents of Allianz Group of Companies and/or third

party service providers. When this happens, Allianz will require those parties to handle the Eligible Participants' details using the same level of care that Allianz applies to the same. Allianz will also require them to only use the Eligible Participants' details according to Allianz's instructions.

- f. Allianz shall not be liable for the benefits and services provided by any third party service providers under this Campaign.
- g. Allianz shall not be liable for any direct or indirect loss or damage of any kind howsoever arising, suffered by the Eligible Participants or any person claiming through the Eligible Participants in connection with this Campaign.
- h. For any enquiries related to this Campaign, please email to customer.service@allianz.com.my or call our Customer Service at 1300 22 5542, Monday to Friday from 9.00am to 6.00pm.
- i. The terms and conditions of the Campaign shall be governed and interpreted in accordance with the laws of Malaysia.

Terms & Conditions last updated: 13 January 2026